

Estimates of Public Expenditure

2009

Independent Complaints Directorate

**National Treasury
Republic of South Africa**



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Vote 20

Independent Complaints Directorate

Budget summary

R thousand	2009/10				2010/11	2011/12
	Total to be appropriated	Current payments	Transfers and subsidies	Payments for capital assets	Total	Total
MTEF allocation						
Administration	43 803	43 630	65	108	48 885	53 858
Complaints Processing, Monitoring and Investigation	55 135	53 661	–	1 474	60 619	66 190
Information Management and Research	15 927	15 296	–	631	17 588	19 467
Total expenditure estimates	114 865	112 587	65	2 213	127 092	139 515
Executive authority	Minister for Safety and Security					
Accounting officer	Executive Director of the Independent Complaints Directorate					
Website address	www.icd.gov.za					

Aim

The aim of the Independent Complaints Directorate is to provide an accessible complaints processing mechanism and efficient and effective investigation of complaints of deaths, misconduct and criminality allegedly committed by members of the South African Police Service and Municipal Police Services, and make appropriate recommendations.

Programme purposes

Programme 1: Administration

Purpose: Overall management of the Independent Complaints Directorate and support services.

Programme 2: Complaints Processing, Monitoring and Investigation

Purpose: Receive, register and process complaints. Investigate deaths in police custody and as a result of police action. Investigate and/or monitor complaints of police criminality and misconduct. Monitor the implementation of the Domestic Violence Act (1998).

Programme 3: Information Management and Research

Purpose: Manage all information needs and knowledge. Conduct proactive research and various proactive oversight activities. Manage all communication and the marketing of activities and products to stakeholders.

Strategic overview: 2005/06 – 2011/12

The Independent Complaints Directorate investigates any misconduct or offence allegedly committed by any member of the South African Police Service or the Municipal Police Services, any death in police custody or as a result of police action, and any matter referred to the directorate by the minister or member of the executive council. The Independent Complaints Directorate will oversee the newly established South African Police Service directorate for priority crime investigation once the National Prosecuting Authority's directorate of

special operations has been disbanded, in line with the South African Police Service Amendment Bill (2008). Key strategic objectives for the directorate include streamlining key programmes, finalising old cases and increasing communities' access to its services.

Streamlining key programmes

Restructuring the *Complaints Processing, Monitoring and Investigation* and the *Information Management and Research* programmes is a priority. The restructuring exercise aims to involve monitors and case workers in active investigations through skills transfer, and to streamline the complaint handling process. Currently complaints are received, captured on the database, and then a decision is made whether to investigate. The restructuring will allow the investigator to receive the complaint directly and decide what further action to take.

Over the medium term, the restructuring will increase investigative capacity, and ensure that the entire complaints process is managed within one programme, from the receipt of a complaint to the completion of the investigation. This will result in a stronger focus on investigating complaints of non-compliance with the provisions of the Domestic Violence Act (1998). The *Information Management and Research* programme will focus on increasing the number of visits by analysts to police holding cells.

The Independent Complaints Directorate received additional funding in 2008/09 to establish an asset management unit, which has three staff members.

Completing old cases

Since its inception, the Independent Complaints Directorate has focused on finalising new investigations in the shortest possible time. However, this impacted negatively on the workflow as scheduled actions on older cases were set aside as urgent new cases would receive immediate attention. Since 2007/08, a concerted effort has been made to finalise all the older cases, which require more attention and take longer to resolve as witnesses may have relocated or are unable to recall the details of an incident satisfactorily. From 2008, new and old cases have been managed at the same time.

When investigators visit a specific area, they are required to take all relevant case dockets to collect any outstanding information. While this approach ensures that old and new cases receive equal attention, it ultimately limits the number of cases finalised every year. To counter this, the directorate now prioritises complaints that require active investigation, rather than complaints subject to investigation.

Increasing communities' access

As part of the initiative to broaden communities' access to the Independent Complaints Directorate's services, 6 of the 22 identified satellite offices were established in 2007 and 2008. These are in Empangeni (KwaZulu-Natal), Mthatha (Eastern Cape); Rustenburg (North West), Thohoyandou (Limpopo), Bethlehem (Free State), and Upington (Northern Cape).

Selected performance and operations indicators

Table 20.1 Independent Complaints Directorate

Indicator	Programme	Past			Current	Projections		
		2005/06	2006/07	2007/08		2008/09	2009/10	2010/11
Percentage of investigations of deaths in custody and as a result of police action finalised	Complaints Processing, Monitoring and Investigation	70% (222)	60% (251)	60% (259)	60% (466)	60% (470)	65% (470)	65% (470)
Percentage of investigations of complaints of criminality finalised	Complaints Processing, Monitoring and Investigation	52% (854)	70% (894)	50% (912)	50% (1 000)	50% (1 050)	55% (1 100)	55% (1 150)
Number of additional police stations audited for compliance with the Domestic Violence Act (1998)	Complaints Processing, Monitoring and Investigation	16	20	24	54	81	108	135
Percentage of applications for exemptions in terms of the Domestic Violence Act (1998) completed within 30 days	Complaints Processing, Monitoring and Investigation	100% (34)	100% (36)	100% (42)	100% (45)	100% (47)	100% (50)	100% (53)

Table 20.1 Independent Complaints Directorate (continued)

Indicator	Programme	Past			Current	Projections		
		2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Percentage of complaints registered and allocated within 48 hours	Information Management and Research	100% (5 277)	100% (5 412)	100% 5 440	100% (5 800)	100% (6 024)	100% (6 100)	100% (6 180)
Number of new research projects and recommendation reports compiled	Information Management and Research	2	3	3	3	3	3	3
Number of new community awareness programmes launched	Information Management and Research	108	108	216	230	240	250	260

Expenditure estimates

Table 20.2 Independent Complaints Directorate

Programme	Audited outcome			Adjusted appropriation	Revised estimate	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09		2009/10	2010/11	2011/12
R thousand								
1. Administration	21 743	22 715	27 402	35 631	35 631	43 803	48 885	53 858
2. Complaints Processing, Monitoring and Investigation	26 063	35 119	44 045	49 964	49 964	55 135	60 619	66 190
3. Information Management and Research	6 700	7 437	9 444	12 902	12 902	15 927	17 588	19 467
Total	54 506	65 271	80 891	98 497	98 497	114 865	127 092	139 515
Change to 2008 Budget estimate				–	–	(531)	4 448	9 491

Economic classification

	2005/06	2006/07	2007/08	2008/09	2008/09	2009/10	2010/11	2011/12
Current payments	50 762	61 306	74 110	96 216	96 216	112 587	124 694	137 004
Compensation of employees	30 235	36 831	45 695	54 751	54 751	65 209	70 141	73 794
Goods and services	20 513	24 474	28 406	41 465	41 465	47 378	54 553	63 210
<i>of which:</i>								
Administrative fees	5 286	5 088	6 184	6 944	6 944	7 386	8 130	8 782
Advertising	668	418	1 313	758	758	797	856	963
Assets less than R5 000	382	360	1 058	414	414	436	482	570
Audit costs: External	752	712	662	1 614	1 614	1 695	1 855	1 975
Bursaries: Employees	128	69	178	54	54	58	70	94
Catering: Departmental activities	167	267	412	257	257	269	317	399
Communication	1 476	1 525	1 850	2 549	2 549	2 681	4 014	5 201
Computer services	1 457	1 879	1 666	4 099	4 099	5 128	6 812	8 286
Consultants and professional services: Business and advisory services	1 459	1 088	1 203	77	77	81	93	115
Consultants and professional services: Legal costs	260	643	35	40	40	42	75	125
Contractors	–	–	–	319	319	256	284	306
Agency and support / outsourced services	–	–	–	43	43	45	50	55
Inventory: Materials and supplies	255	199	152	48	48	51	60	71
Inventory: Other consumables	92	181	306	312	312	329	372	530
Inventory: Stationery and printing	398	952	1 984	1 060	1 060	1 115	1 228	1 375
Lease payments	401	389	725	1 276	1 276	1 342	1 514	2 005
Owned and leasehold property expenditure	391	525	522	1 924	1 924	2 020	2 672	3 749
Travel and subsistence	5 866	8 921	9 217	18 239	18 239	22 202	23 741	26 429
Training and development	594	538	604	378	378	385	683	765
Operating expenditure	307	554	295	795	795	835	960	1 050
Venues and facilities	174	166	40	265	265	225	285	365
Financial transactions in assets and liabilities	14	1	9	–	–	–	–	–
Transfers and subsidies	126	65	48	56	56	65	70	74
Provinces and municipalities	91	25	–	–	–	–	–	–
Departmental agencies and accounts	35	40	48	56	56	65	70	74
Payments for capital assets	3 618	3 900	6 733	2 225	2 225	2 213	2 328	2 437
Buildings and other fixed structures	575	–	–	–	–	–	–	–
Machinery and equipment	2 618	3 139	3 752	2 293	2 293	2 213	2 328	2 437
Software and other intangible assets	425	761	2 981	(68)	(68)	–	–	–
Total	54 506	65 271	80 891	98 497	98 497	114 865	127 092	139 515

Expenditure trends

Expenditure grows steadily over the period under review, increasing from R54.5 million in 2005/06 to R139.5 million in 2011/12, an average annual increase of 17 per cent. The largest programme in 2009/10 is *Complaints Processing, Monitoring and Investigation*, consuming 48 per cent of the Independent Complaints Directorate's budget. The *Administration* programme consumes 38.1 per cent and the *Information Management and Research* programme, 13.9 per cent. Over the medium term, the *Administration* programme will dominate the department's budget, as 38.6 per cent of the budget is expected to be allocated to this programme in 2011/12.

Compensation of employees comprises an average of 55.1 per cent of the Independent Complaints Directorate's total budget over the medium term, rising from R54.8 million in 2008/09 to R73.8 million in 2011/12, an average annual rate of 10.5 per cent. This is mainly due to increases in investigators' salary levels determined by the outcomes of the job evaluation as from April 2008, increased investigative capacity, and the appointment of staff for the newly established asset management unit at head office. Over the medium term, goods and services consume an average of 42.9 per cent per year of the Independent Complaints Directorate's total budget, rising from R41.5 million in 2008/09 to R63.2 million in 2011/12, an average annual increase of 15.1 per cent.

The 2009 Budget sets out additional allocations of R2.6 million in 2009/10, R8.1 million in 2010/11 and R13.4 million in 2011/12, mainly for spending on the policy priorities of service delivery improvement and capacity building. The increased allocation will also cater for the appointment of five additional asset management unit staff at the national office and in two provincial offices in KwaZulu-Natal and Western Cape.

In aggregate, savings amounting to R2.8 million in 2009/10, R3 million in 2010/11 and R3.3 million in 2011/12 have been identified under goods and services expenditure. The reduction in subsistence and travel allocations will necessitate increased coordination and planning to mitigate the impact of the decrease on investigative activities.

Departmental receipts

Revenue generated by the Independent Complaints Directorate is mainly from parking fees, commissions on insurance deductions, and recovered bursary debt. An increase in revenue is anticipated between 2008/09 and 2011/12 due to the projected increase in personnel. The large increase in 2005/06 was mainly due to clearing suspense accounts and the resultant payment of credits into revenue.

Table 20.3 Departmental receipts

R thousand	Audited outcome			Adjusted estimate	Revised estimate	Medium-term receipts estimate		
	2005/06	2006/07	2007/08	2008/09		2009/10	2010/11	2011/12
Departmental receipts	171	38	377	60	67	72	77	82
Sales of goods and services produced by department	33	32	99	60	61	65	69	73
Interest, dividends and rent on land	1	3	21	–	6	7	8	9
Financial transactions in assets and liabilities	137	3	257	–	–	–	–	–
Total	171	38	377	60	67	72	77	82

Programme 1: Administration

Expenditure estimates

Table 20.4 Administration

Subprogramme	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
R thousand							
Management	4 116	4 467	5 319	5 809	7 277	8 392	9 325
Corporate Services	12 357	13 169	15 893	23 144	29 154	32 368	35 900
Property Management	5 270	5 079	6 190	6 678	7 372	8 125	8 633
Total	21 743	22 715	27 402	35 631	43 803	48 885	53 858
Change to 2008 Budget estimate				–	826	2 686	4 349

Economic classification

	19 780	21 918	25 448	35 051	43 630	48 701	53 665
Current payments							
Compensation of employees	9 325	11 041	13 125	16 069	22 035	23 477	24 966
Goods and services	10 455	10 877	12 323	18 982	21 595	25 224	28 699
<i>of which:</i>							
Administrative fees	5 286	5 088	6 184	6 585	7 075	7 810	8 426
Advertising	236	56	110	60	63	66	93
Assets less than R5 000	198	88	296	124	130	137	145
Audit costs: External	591	712	662	1 614	1 695	1 855	1 975
Bursaries: Employees	69	33	52	16	17	18	20
Catering: Departmental activities	85	99	150	129	135	142	149
Communication	445	389	501	583	612	1 606	1 927
Computer services	502	556	444	1 257	2 136	2 803	2 943
Consultants and professional services: Business and advisory services	974	771	704	33	35	38	40
Consultants and professional services: Legal costs	–	3	–	–	–	–	–
Contractors	–	–	–	216	228	245	251
Agency and support / outsourced services	–	–	–	42	44	48	52
Inventory: Materials and supplies	92	88	82	29	31	35	37
Inventory: Other consumables	81	87	144	134	141	154	250
Inventory: Stationery and printing	134	155	244	221	232	253	295
Lease payments	123	195	265	199	209	230	330
Owned and leasehold property expenditure	156	313	230	1 111	1 168	1 227	2 087
Travel and subsistence	1 000	1 834	1 969	6 329	7 329	8 187	9 189
Training and development	270	184	201	113	119	130	175
Operating expenditure	68	61	85	76	80	90	100
Venues and facilities	145	165	–	111	116	150	215
Transfers and subsidies	64	48	48	56	65	70	74
Provinces and municipalities	29	8	–	–	–	–	–
Departmental agencies and accounts	35	40	48	56	65	70	74
Payments for capital assets	1 899	749	1 906	524	108	114	119
Buildings and other fixed structures	575	–	–	–	–	–	–
Machinery and equipment	1 281	717	1 056	592	108	114	119
Software and other intangible assets	43	32	850	(68)	–	–	–
Total	21 743	22 715	27 402	35 631	43 803	48 885	53 858

Table 20.4 Administration (continued)

R thousand	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Details of transfers and subsidies							
Provinces and municipalities							
Municipalities							
Municipal bank accounts							
Current	29	8	-	-	-	-	-
Regional Services Council levies	29	8	-	-	-	-	-
Departmental agencies and accounts							
Departmental agencies (non-business entities)							
Current	35	40	48	56	65	70	74
Safety and Security Service Education and Training Authority	-	40	48	56	65	70	74
Poslec Sectoral Education Authority	35	-	-	-	-	-	-

Expenditure trends

Expenditure in the *Administration* programme is projected to increase at an average annual rate of 14.8 per cent over the medium term, rising from R35.6 million in 2008/09 to R53.9 million in 2011/12, compared to 17.9 per cent between 2005/06 and 2008/09. Spending between 2008/09 and 2009/10 is expected to increase by 22.9 per cent, from R35.6 million to R44 million, to provide for the increased capacity in support services and to cater for the expansion of the asset management unit at the national office. Goods and services expenditure, which is driven by administrative services and travel and subsistence, grows from R19 million in 2008/09 to R28.7 million in 2011/12, at an average annual rate of 14.8 per cent.

Programme 2: Complaints Processing, Monitoring and Investigation

- *Complaints Processing, Monitoring and Investigation* receives, registers, processes and investigates complaints of deaths in police custody or as a result of police action, and complaints of misconduct and criminality. Funding is distributed according to the number of personnel and cases.
- *Legal Services* provides legal advice to officials regarding the Independent Complaints Directorate mandate. Funding is distributed based on historical patterns and strategic priorities.

Objectives and measures

- Maintain the integrity of independent oversight by increasing the number of investigations of complaints of criminality finalised from 854 in 2005/06 to 1 150 in 2011/12.
- Ensure that the South African Police Service attends to every complaint of domestic violence by:
 - monitoring compliance with the Domestic Violence Act (1998) and completing applications for exemption from disciplinary action in terms of the act within 30 days
 - increasing the number of police stations audited annually from 16 in 2005/06 to 135 in 2011/12.

Service delivery and spending focus

The Independent Complaints Directorate registered more than 5 800 complaints of police criminality and misconduct in 2007/08, an increase of more than 8 per cent from 2006/07. Similarly, there was an increase of 13 per cent in the registered number of deaths in police custody and as a result of police action, and the directorate investigated 94 more cases (792 in total) in 2007/08, compared to 698 in 2006/07.

In 2007/08, the Independent Complaints Directorate finalised 60 per cent of investigations of deaths in custody and as a result of police action. The directorate secured 28 criminal convictions in 2007/08 for a variety of

offences, and another 32 convictions for disciplinary matters.

Over the MTEF period, the distribution of funds will be based on the following priorities: the investigation of deaths in custody and as a result of police action; alleged police criminality; and the investigation of police misconduct. In addition, funds are allocated for monitoring police compliance with the Domestic Violence Act (1998) based on historical patterns of non-compliance. Finally, funds are made available for visits to police holding cells to address police oversight and ensure successful implementation of the Domestic Violence Act (1998), based on population density.

Expenditure estimates

Table 20.5 Complaints Processing, Monitoring and Investigation

Subprogramme	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
R thousand							
Complaints Processing, Monitoring and Investigation	25 160	34 139	43 454	49 142	54 103	59 440	64 864
Legal Services	903	980	591	822	1 032	1 179	1 326
Total	26 063	35 119	44 045	49 964	55 135	60 619	66 190
Change to 2008 Budget estimate				-	(1 119)	1 496	4 111

Economic classification

	25 207	33 406	39 819	48 413	53 661	59 068	64 567
Current payments							
Compensation of employees	17 010	22 083	28 132	33 763	36 185	39 061	40 619
Goods and services	8 194	11 322	11 680	14 650	17 476	20 007	23 948
<i>of which:</i>							
Administrative fees	-	-	-	317	283	290	325
Advertising	349	255	238	268	282	310	350
Assets less than R5 000	73	217	717	255	269	300	360
Bursaries: Employees	48	32	102	30	32	40	56
Catering: Departmental activities	59	136	145	91	95	125	175
Communication	883	991	1 171	1 625	1 710	1 911	2 629
Computer services	794	1 122	876	2 212	2 327	2 968	3 834
Consultants and professional services: Business and advisory services	331	239	283	44	46	55	75
Consultants and professional services: Legal costs	260	640	35	40	42	75	125
Contractors	-	-	-	85	9	15	25
Inventory: Materials and supplies	76	101	61	15	16	18	24
Inventory: Other consumables	9	59	83	46	49	60	105
Inventory: Stationery and printing	141	179	279	188	198	250	305
Lease payments	234	159	411	930	978	1 089	1 450
Owned and leasehold property expenditure	189	155	232	511	537	1 065	1 242
Travel and subsistence	4 348	6 354	6 586	7 367	9 958	10 443	11 798
Training and development	251	272	299	250	250	518	545
Operating expenditure	146	410	152	376	395	475	525
Venues and facilities	3	1	10	-	-	-	-
Financial transactions in assets and liabilities	3	1	7	-	-	-	-
Transfers and subsidies	50	14	-	-	-	-	-
Provinces and municipalities	50	14	-	-	-	-	-
Payments for capital assets	806	1 699	4 226	1 551	1 474	1 551	1 623
Machinery and equipment	731	1 634	2 394	1 551	1 474	1 551	1 623
Software and other intangible assets	75	65	1 832	-	-	-	-
Total	26 063	35 119	44 045	49 964	55 135	60 619	66 190

Details of transfers and subsidies

Provinces and municipalities							
Municipalities							
Municipal bank accounts							
Current	50	14	-	-	-	-	-
Regional Services Council levies	50	14	-	-	-	-	-

Expenditure trends

Expenditure in the directorate's largest programme, *Complaints Processing, Monitoring and Investigation*, grows at a slower rate over the medium term, rising from R50 million in 2008/09 to R66.2 million in 2011/12, an average annual rate of 9.8 per cent compared to 24.2 per cent between 2005/06 and 2008/09.

The substantial increase between 2005/06 and 2008/09 is attributable to the large increase in personnel numbers. Expenditure on compensation of employees is expected to increase over the medium term at an average annual rate of 6.4 per cent, from R33.8 million in 2008/09 to R40.6 million in 2011/12.

Complementary expenditure on goods and services is expected to grow at an average annual rate of 17.8 per cent over the MTEF period. A large part of this will be in travel and subsistence, as, apart from routine information gathering visits to crime scenes, investigators will also perform police station audits and visit holding cells to ensure compliance with the relevant police prescripts. To further public awareness of its role in the implementation of the Domestic Violence Act (1998) the Independent Complaints Directorate will also visit community centres.

Programme 3: Information Management and Research

- *Research* conducts proactive research. Research needs, guided by statistical information, determine how funds are distributed.
- *Information Management System* maintains a database which serves as a register for all complaints, manages IT, and manages promoting Independent Complaints Directorate products and services to stakeholders. Funding is distributed according to historical patterns and strategic priorities.

Objectives and measures

- Proactively curb errant police behaviour by:
 - analysing information in relation to the Domestic Violence Act (1998)
 - each year registering all complaints received within 48 hours
 - conducting research and producing three reports per year over the MTEF period
 - increasing the number of community awareness programmes from 108 in 2005/06 to 260 in 2011/12.

Service delivery and spending focus

In 2007/08, 58 applications for exemption from disciplinary action were received, of which 44 were granted and 12 declined. 2 of these applications were carried over to 2008/09. 436 station audits were conducted nationally, representing more than 12 audits per quarter per provincial office. Research reports were completed on femicide and suicide, and on non-compliance with the Domestic Violence Act (1998) and compliance with Independent Complaints Directorate recommendations. The directorate publishes the Domestic Violence Act report biannually.

In 2008/09, 103 stations were audited and 369 cell inspections conducted nationally, representing on average more than 10 audits per quarter per provincial office. 43 outreach activities were conducted, during which an average of 4 300 community members were informed about the Independent Complaints Directorate's services, and complaints and concerns noted.

Over the MTEF period, spending under this programme focuses on maintaining the Independent Complaints Directorate's electronic information system and updating the case management system. Funding is also distributed to research activities and campaigns aimed at increasing community awareness.

Expenditure estimates

Table 20.6 Information Management and Research

Subprogramme	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
R thousand							
Research	1 180	1 561	1 682	1 873	1 764	1 975	2 312
Information Management System	5 520	5 876	7 762	11 029	14 163	15 613	17 155
Total	6 700	7 437	9 444	12 902	15 927	17 588	19 467
Change to 2008 Budget estimate				-	(238)	266	1 031

Economic classification

Current payments	5 775	5 982	8 843	12 752	15 296	16 925	18 772
Compensation of employees	3 900	3 707	4 438	4 919	6 989	7 603	8 209
Goods and services	1 864	2 275	4 403	7 833	8 307	9 322	10 563
<i>of which:</i>							
Administrative fees	-	-	-	42	28	30	31
Advertising	83	107	965	430	452	480	520
Assets less than R5 000	111	55	45	35	37	45	65
Audit costs: External	161	-	-	-	-	-	-
Bursaries: Employees	11	4	24	8	9	12	18
Catering: Departmental activities	23	32	117	37	39	50	75
Communication	148	145	178	341	359	497	645
Computer services	161	201	346	630	665	1 041	1 509
Consultants and professional services: Business and advisory services	154	78	216	-	-	-	-
Contractors	-	-	-	18	19	24	30
Agency and support / outsourced services	-	-	-	1	1	2	3
Inventory: Materials and supplies	87	10	9	4	4	7	10
Inventory: Other consumables	2	35	79	132	139	158	175
Inventory: Stationery and printing	123	618	1 461	651	685	725	775
Lease payments	44	35	49	147	155	195	225
Owned and leasehold property expenditure	46	57	60	302	315	380	420
Travel and subsistence	518	733	662	4 543	4 915	5 111	5 442
Training and development	73	82	104	15	16	35	45
Operating expenditure	93	83	58	343	360	395	425
Venues and facilities	26	-	30	154	109	135	150
Financial transactions in assets and liabilities	11	-	2	-	-	-	-
Transfers and subsidies	12	3	-	-	-	-	-
Provinces and municipalities	12	3	-	-	-	-	-
Payments for capital assets	913	1 452	601	150	631	663	695
Machinery and equipment	606	788	302	150	631	663	695
Software and other intangible assets	307	664	299	-	-	-	-
Total	6 700	7 437	9 444	12 902	15 927	17 588	19 467

Details of transfers and subsidies

Provinces and municipalities							
Municipalities							
Municipal bank accounts							
Current	12	3	-	-	-	-	-
Regional Services Council levies	12	3	-	-	-	-	-

Expenditure trends

Expenditure in the *Information Management and Research* programme grows steadily over the review period, rising from R6.7 million in 2005/06 to R19.5 million in 2011/12, at an average annual rate of 19.5 per cent.

Spending on goods and services is set to increase at an average annual rate of 10.5 per cent over the medium term, mainly to cater for travel expenses for researchers, IT maintenance staff and the increased costs of printing

reports. Expenditure on machinery and equipment decreased by 37.2 per cent between 2005/06 and 2008/09, as the investigative capacity of the directorate was prioritised.

Spending over the medium term will assume an upward trend, increasing by 66.7 per cent, to improve the communication network and to allow investigators to link up to the database while in the field.

Additional tables

Table 20.A Summary of expenditure trends and estimates per programme and economic classification

Programme	Appropriation		Audited outcome	Appropriation			Revised estimate
	Main	Adjusted		Main	Additional	Adjusted	
R thousand	2007/08		2007/08	2008/09			2008/09
1. Administration	29 499	29 125	27 402	35 631	–	35 631	35 631
2. Complaints Processing, Monitoring and Investigation	41 733	35 231	44 045	49 964	–	49 964	49 964
3. Information Management and Research	9 659	16 535	9 444	12 902	–	12 902	12 902
Total	80 891	80 891	80 891	98 497	–	98 497	98 497

Economic classification

Current payments	76 527	76 520	74 110	96 227	(11)	96 216	96 216
Compensation of employees	47 757	46 547	45 695	55 027	(276)	54 751	54 751
Goods and services	28 770	29 973	28 406	41 200	265	41 465	41 465
Financial transactions in assets and liabilities	–	–	9	–	–	–	–
Transfers and subsidies	48	48	48	56	–	56	56
Departmental agencies and accounts	48	48	48	56	–	56	56
Payments for capital assets	4 316	4 323	6 733	2 214	11	2 225	2 225
Buildings and other fixed structures	160	–	–	–	–	–	–
Machinery and equipment	3 973	4 140	3 752	1 992	301	2 293	2 293
Software and intangible assets	183	183	2 981	222	(290)	(68)	(68)
Total	80 891	80 891	80 891	98 497	–	98 497	98 497

Table 20.B Summary of personnel numbers and compensation of employees

	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Permanent and full time contract employees							
Compensation (R thousand)	30 161	36 751	45 611	54 663	65 119	70 049	73 684
Unit cost (R thousand)	173	159	184	202	224	216	214
Personnel numbers (head count)	174	231	248	270	291	325	345
Interns							
Compensation of interns (R thousand)	74	80	84	88	90	92	110
Unit cost (R thousand)	2	2	2	2	2	2	2
Number of interns	37	40	42	44	46	48	55
Total for department							
Compensation (R thousand)	30 235	36 831	45 695	54 751	65 209	70 141	73 794
Unit cost (R thousand)	143	136	158	174	193	188	184
Personnel numbers (head count)	211	271	290	314	337	373	400

Table 20.C Summary of expenditure on training

	Audited outcome			Adjusted appropriation	Medium-term expenditure estimate		
	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Compensation of employees (R thousand)	30 234	36 831	45 695	54 751	65 209	70 141	73 794
Training expenditure (R thousand)	595	538	604	562	652	701	738
Training as percentage of compensation	2.0%	1.5%	1.3%	1.0%	1.0%	1.0%	1.0%
Total number trained in department (head count)	383	203	91	103			
<i>of which:</i>							
Employees receiving bursaries (head count)	49	53	56	–			
Internships trained (head count)	37	40	42	90			